

Oasis Practice Management Software

Cancellation Manager



The OASiS Cancellation Manager is an integrated component of OASiS Time Manager. The Cancellation Manager monitors No Show and Cancellations received from the Oasis Appointment Book and provides a range of on screen functions and printed reports that help you to monitor and control failed appointments.

Cancellation List [smith,master peter] All Patients/All Records/All Drs



Doctor Names

Dr	Doctor's Name
00	All Doctors
01	Dr Number 1
02	Dr Number 2

Seq No.	Appoint Date	Appoint Time	Appoint Dr.No	Appointment Details	Oasis Number	Patient's Name	Cancellation Reason	Cancel Date	Cancel User	Final ised
1	16-11-2004	09:00am	1	Emergency	000002	Magnusson, Mr Gustav	Transport Problem (30 Mins)	16-11-2004	FDESK	✓
2	16-11-2004	10:30am	1	Crown&bridge (60 Mins)	000001	Smith, Master Peter	Noshow	16-11-2004	FDESK	✓

Appointment Link

If the patient fails to attend, a record is automatically created in the Cancellation System. Cancellations can be linked to a library of preset Cancellation Reasons for improved control. The Cancellation List can be viewed on screen, records amended and upon confirmation, each cancellation is added to the Patient's Clinical Notes assisting the dentist to recognize the entries the next time the patient presents.

Statistical Analysis

The Cancellation Manager is designed to help you identify patients who constantly break appointments or who fail to return for ongoing treatment.

The report identifies such patients and notes any future appointments made or recall made. Further statistical analysis is available through subsidiary Oasis modules such as Query Report Writer and the Oasis Business Reporting System.